



City of Parma
6611 Ridge Road
Parma, Ohio 44129



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6611 Ridge Road
Parma, Ohio 44129

July 28, 2011

Dear Resident,

I would like to start by saying how sorry I am for the situation you have to deal with at this time. I know that even a little water in a basement is devastating and I thank you for providing us with your information. Reported information from residents helps us to better understand what happened during the severe storm, and allows our resources to better analyze and pinpoint problem areas so that they can be addressed.

Unfortunately, the flooding in Parma did not reach the threshold to receive assistance from Cuyahoga County Emergency Management or FEMA. My office has placed calls to the State of Ohio to learn if there may be assistance available, and we are awaiting response.

Some assistance, however, is available for income qualifying residents through our Home Improvement Program for furnace, hot water tank, and A/C repair or replacement resulting from the flooding. An application is attached for your review. This assistance can total up to \$2,000.

Second, if all residents of your home are age 65 or over, and you hired a professional company to assist in clean-up, you may be eligible for a \$150 reimbursement through our Community Service & Economic Development Department. You may call them at 216-661-7372 to process your request.

Further, if you need to replace appliances, but do not qualify for the Home Improvement Program, you are eligible for rebates on the purchase of Energy Star certified appliances. For a complete list and for the application please visit <http://www.cityofparma-oh.gov/energy.aspx>. Window and door replacements are also eligible through this program.

My administration, in partnership with the Cuyahoga County Sanitary Engineer and Parma City Council, has begun to address these problems. Through our collaboration, for the first time in decades, the City of Parma has an appropriate cleaning and maintenance program for our sewers.

Unfortunately, after years of neglect, it takes time to clean and televise every sewer line and plan for solutions when problems are found. Please know that work is being done. To date, through our partnership with the County Sanitary Engineer, we have spent in excess of \$3 million on sewer infrastructure improvements.

This work is far from done, and it will continue. As I recently stated, some problems will be fixed quickly, and some will take longer to engineer and address. My administration, and the County Sanitary Engineer's Office, is working together to ensure that we are moving forward. Specifically, we are trying to get capital improvement projects moving more quickly, and new projects underway.

For more information on our partnership with the County, tips for clean-up, and other important information I encourage you to visit our website at www.cityofparma-oh.gov and click on the "2011 Flood Information" link located on the homepage.

Additionally, information about our partnership with the County Sanitary Engineer's Office is available on our website, including details about the work that has been completed so far. This information may be found at <http://www.cityofparma-oh.gov/faqs.aspx>.

If you have questions, please don't hesitate to contact City Hall at 440-885-8000.

Sincerely,

Dean DePiero
Mayor



Available Assistance

Please contact the Parma Community Services and Economic Development Department at 216-661-7372 for application information for the programs listed below. You can also refer to the 2011 Flood Information page on the City of Parma website: www.cityofparma-oh.gov.

HOME IMPROVEMENT PROGRAM – FLOODING DAMAGE

- Applicant must be income eligible for Home Improvement Program Assistance
- Applicant must provide proof of flood damage and repair/replacement of furnace, hot water tank and/or central air conditioning unit via a licensed Contractor's proposal dated between July 19 and July 26th
- Applicant must provide proof of payment to Contractor by self or insurance
- Applicant must use the services of a Contractor licensed with the City of Parma and guarantee that a Building Permit has been obtained for the work performed
- If uninsured, reimbursement will be 50% of qualified losses up to \$2,000 total reimbursement
- If insured, reimbursement will be 50% of deductible
- Applications due no later than August 12, 2011

HOME IMPROVEMENT PROGRAM – FLOODING PREVENTION

- Applicant must be income eligible and complete all documentation requirements
- Eligible applicants can receive 50% payment towards qualifying improvements to limit damage to home by water (exterior waterproofing, sanitary/storm lateral replacement, back flow valve installation, sump installation) maximum \$2,000 benefit.

FLOOD CLEAN-UP ASSISTANCE

- Applicant and all occupants of the home must be over age 65
- Applicant must be a homeowner and hire the services of a professional water damage restoration company
- Applicant must provide proof of payment to the Contractor
- Qualified applicants eligible for \$150 reimbursement of expenses

ENERGY EFFICIENT APPLIANCE/WINDOW/DOOR/INSULATION REBATE PROGRAM

www.cityofparma-oh.gov/energy.aspx

- Any Parma resident replacing an old or damaged appliance (clothes washer, freezer, refrigerator, dishwasher or hot water tank) can receive up to \$150 rebates on each appliance as long as the appliance purchased is Energy Star Rated
- Any Parma resident insulating their home or replacing old windows and entrance doors can receive rebates on each individual unit as long as the unit is Energy Star rated

HELP LOAN PROGRAM

Owners of one, two, three or multiple family homes are eligible for loans of between \$3,000 and \$200,000 at reduced interest rates to pay for alterations, repair or improvement of a residence that protects or improves its basic livability and enhances the property's value. Repayment on loans less than \$12,500 is five (5) years and ten (10) years for loans greater than that amount. Applications can be made through Fifth Third Bank, Key Bank, Huntington Bank, PNC Bank and US Bank. Borrowers must be current on their property tax payments. For more information, contact the Cuyahoga County Treasurer's Office at (216) 443-2149 or e-mail bnimrick@cuyahogacounty.us.