



CITY OF PARMA OHIO

LAW DEPARTMENT



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LAW DIRECTOR ADVISORY

MEDICARE COVERAGE

It has come to the attention of the City of Parma Law Director's office that Medicare coverage for approximately 250,000 individuals has been affected due to a Social Security error. Medicare beneficiaries may receive bills for as many as five months of premiums that they thought they paid because of a processing error that occurred in January. As a result of the processing error, premiums were not deducted from some seniors' Social Security checks and insurance plans were not paid. Many individuals have lost medical coverage because of this.

Individuals might not have noticed that their checks did not include a deduction for Medicare Advantage or drug plan premiums. If their checks were a little more than what was expected, many could have assumed that the extra amount was due to other factors, such as an increased cost of living. The Parma Law Director's office urges Parma residents to be aware of potential disruptions to their Medicare coverage.

Both Medicare and Social Security have said that proper deductions and payments to insurers will resume this month or next. Individuals should expect to receive bills for the unpaid premiums directly from insurers. After receiving a bill, beneficiaries will have at least two months from the billing date to pay. Insurers will also offer payment plans for those who cannot pay several months of premiums at once.

Any questions, please contact Social Security Customer Service at 1-800-772-1213 and/or Medicare Customer Service at 1-800-633-4227.