



# CITY OF PARMA OHIO

## LAW DEPARTMENT



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**Timothy G. Dobeck**

Law Director

Prosecutor

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## LAW DIRECTOR ADVISORY FirstEnergy Solutions

If you are a resident of the City of Parma and you received a notice from the U.S. Bankruptcy Court regarding FirstEnergy Solutions, please be advised as follows:

1. You are receiving this notice because you may be a retail electricity customer of **FirstEnergy Solutions**, which has filed as a Debtor in the U.S. Bankruptcy Court for chapter 11 bankruptcy.
2. Please note that as a retail electricity customer of **FirstEnergy Solutions**, there will be a change in your Customer Contract to a newly created entity, **New FirstEnergy Solutions**. Your electricity service will otherwise continue on its current discounted rates, terms and conditions and will **not** be interrupted. If you **do not** object to this change in your contract to New FirstEnergy Solutions, the only changes you will be going forward will be the provider of your service and the new supplier's name and/or logo on your electric bills. There will be no other amendments or changes, and you do not need to take any other action in order for your service to be transferred.
3. If you **do** object to the change of your Customer Contract to New FirstEnergy Solutions, you will need to file your objection no later than **August 2, 2019 at 4:00 p.m. Eastern Time**. Your objection must be in writing and filed in the U.S. Bankruptcy Court in Akron, Ohio. A subsequent confirmation hearing will be held at the U.S. Bankruptcy Court on **August 20, 2019 at 9:30 a.m. Eastern Time**.
4. You may address questions to the **FirstEnergy Solutions customer service center at (888) 254-6359; to the Debtors' restructuring hotline at (855) 934-8766; or email at [fesinfo@primeclerk.com](mailto:fesinfo@primeclerk.com).**