

We understand and share your frustration – there is nothing much worse than dealing with flood damage. Unfortunately, there is no quick fix, but we will continue to systematically work to mitigate the flooding issues impacting you and residents across the city.

Crews were out all weekend and will be out this week to collect damaged property that is placed out for pickup. We understand that it might take time to get items out for pickup, so local collection will continue throughout the week. Residents can call the Service Department at 440-885-8184 to leave an address for collection.

Many residents, like you, are asking what is being done to fix this problem. Since 2012, Parma through our partnership with Cuyahoga County Public Works has spent about \$13.8 million on maintaining and improving our sewer lines, including cleaning 1,386,106 feet of those lines and inspecting another 1,394,874 feet – equivalent to 526.7 miles.

About \$4.1 million was spent last year alone on the maintenance and upkeep of our sewer system. Here's a link for the most current report:

<https://tinyurl.com/yak8lg5f>

Going forward, we will continue to make systematic improvements to our sewer system, whether fixing culvert pipes, improving storm water management and sanitary sewers, or monitoring flow in the city creeks.

We understand the scope of the city's flooding issues and the impact they have on homeowners and we will continue to work hard to address these problems.